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PARTICULARS OF THE FACILITIES AVAILABLE TO CITIZENS FOR OBTAINING INFORMATION

Particulars of facilities available to citizens for obtaining information about **ni-msme** are up-loaded in the website. Besides this, the institute announces its programmes through general media and also dispatches brochures to its clientele at national as well as international level as **ni-msme** has business tie-up with about 120 developing countries as per the policy announced by Government of India and implemented through the Ministry of External Affairs. The Institute has a Grievance Cell and any grievance that arises to the participants about the programmes in the Institute, the administration looks after the matter.